

## Near-Miss Incident Management

You have invested heavily in training, best practice implementation, the state of the art incident investigation and compliance processes and software **BUT** incidents are happening. Meanwhile regulatory trends continue:

- Regulatory fines and penalties are escalating
- Officers and Directors are being made more personally accountable

**You may have tried** “Near-Miss” incident management to raise consciousness of your people.

- Do all recognize near-misses when they happen?
- Are they being reported when identified?
- Are causes identified and eliminated?
- Are they being tracked?
- Are the incidents, causes and solutions being communicated to all who can prevent them?

**iWare™ Near-Miss Incident Management** may help to improve employee awareness and reduce incident occurrence. It can be deployed so that it:

- Doesn't disturb existing infrastructure
- Gives top down visibility
- Provides structure and guidance to help your people to:
  - Identify near-misses, disqualify those that aren't
  - Encourage reporting
  - Communicate descriptions
  - Engage in causal factor analysis
  - Participate creatively in solution analysis
- Provides capability to schedule causal factor analysis and solution implementation within preset time frames.
- Enables automatic follow-up
- Communicates near-miss description, causal factors, solutions and solutions implementation to all who should know
- Sets procedures that follow the business rules of your company
- Makes available to the investigators:
  - Training records
  - Library of applicable regulations
  - Latest best practices
- Correlates near-miss rate with incident rates to show progress

Step by step compliance is user configurable to suit your business.

The **iWare™ Near-Miss Module** is designed to be an aide to but **NOT A REPLACEMENT FOR** the appropriate management processes. It can provide up-to-date documentation of your compliance status with all regulations, configured individually to meet the needs of all operating and management levels. The top down visibility is designed to provide “**Peace of Mind**” from knowledge that progress is being made and can be demonstrated.

Other **iWare™** modules, like **iOnline™**, **iComply™**, and **iLogbook™** can be integrated to include incident investigation, field inspections, audits, event reporting, task management, notification, permits, contractor and supplier safety qualifications and resolution for compliance practices.



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